

## **IMPORTANT INFORMATION FOR THE HOME OWNER**

It is advisable that you ask to see the pest control license of the person that you appoint to conduct any pest management on your property.

Sentricon™ II Advanced Termite Control is a system designed to be installed and serviced by the licensed Professional Pest Manager. Whilst Dow AgroSciences provides training in the correct use of the Sentricon System to Professional Pest Managers, all components of the Sentricon\* System can be used without attending a training course (provided the product label recommendations are adhered to and the Sentricon Technical Manual which is referred to on the label, therefore becoming part of the label, is read and understood and complied with). Professional Pest Managers are encouraged to attend a training course run by Dow AgroSciences. Dow AgroSciences recommends that the Sentricon System is installed and serviced by a licensed Professional Pest Manager.

Before installing any Sentricon components, Dow AgroSciences recommends the Professional Pest Manager carries out a termite inspection of any structure to Australian Standard 3660.2 Section 3, to determine if there is an active termite infestation within. Recommendations made to you by the Professional Pest Manager to rectify any conducive conditions that may reduce the effectiveness of the Sentricon components, for example, fixing gutters, leaking air conditioning units, down-pipes or leaking taps in order to reduce moisture problems from around the foundation edge, removal of alternative food sources such as decorative sleepers or tree stumps, should be adopted.

If a termite infestation is found in the structure, it is the duty of the Professional Pest Manager as a priority to eliminate the termite colony or get the termites out of the structure with a chemical treatment, before he installs a termite monitoring system or puts down a perimeter chemical barrier.

## **INSTALLATION OF IN-GROUND MONITORING STATIONS AND BAITING IN-GROUND STATIONS**

Dow AgroSciences recommends that the Sentricon in-ground monitoring stations are installed by licensed Professional Pest Managers who are trained to identify termite conducive areas on a property, and utilise the correct installation equipment.

Some pest control companies may offer the homeowner different options for the Sentricon System – 1) a full perimeter installation as per the manufacturer's recommendation, 2) a number of stations installed in termite conducive areas, 3) either one of those with the opportunity to self monitor the in-ground stations.

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Please note that whilst all of the above are acceptable, if the home owner has chosen to self monitor as an option and has been educated by the Professional Pest Manager as to the correct procedure for monitoring and what to do if termites are found in the in-ground stations, you the home owner are accepting responsibility and liability for the effectiveness of the system once you have taken this on.

The baiting of active in-ground stations is a specialized field and should be left to the Professional Pest Manager.

## **BAITING TERMITES**

The baiting of termites is a specialized field. Every termite infestation is different and requires the Professional Pest Manager to understand and interpret what, if any, effect/s previous treatments may have on the likely success of a termite baiting procedure. The Professional Pest Manager must also be capable of identifying the termite species and understand the biology and behaviour of that particular termite species.

Termites are a biological organism and in the odd circumstance, it can take an extended length of time to get the termites to feed on the bait material.

Time to colony elimination is dependent upon termite species, size and age of the colony, time of year baiting was commenced. Once feeding on the Sentricon bait has been initiated, time to colony elimination is usually within 6 months but in some instances it may take 9-12 months or possibly longer. Once feeding on the Sentricon bait begins, the bait station(s) become the preferred feeding site(s) within the structure and further damage to the structure is usually minimal.

## **PAPERWORK**

Dow AgroSciences recommend that all communications, verbal or written, between yourself and your Professional Pest Manager should be underpinned by a detailed "Service Agreement", signed/endorsed by both parties. The "Service Agreement" should set down all requirements of both parties in relation to the site/structure being managed and exactly what you are receiving for your money.